



EPT Learning Community: Empanelment

LEARNER GUIDE



Activity 1: Calculating Ideal Panel Size

Directions: Use the formula below to calculate ideal panel size for each clinician.

Days in Clinic
per Year

x

Visits per Day
(productivity)

Average
Patient
Visits/Year

}

Total Visits
per Year

Unique Patients
w/ Visits

Clinician	Days in Clinic	Available Visits per Day	Total Visits per Year	# Unique Patients w/ Visits	Panel Size Now	Ideal Panel Size
A	35	25	5450	1250	1600	1319
B	155	30	4450	895	850	
C	195	35	6200	1000	1450	
D	125	32	6500	1200	1280	

What is the ideal panel size for:

Clinician B: _____

Clinician C: _____

Clinician D: _____

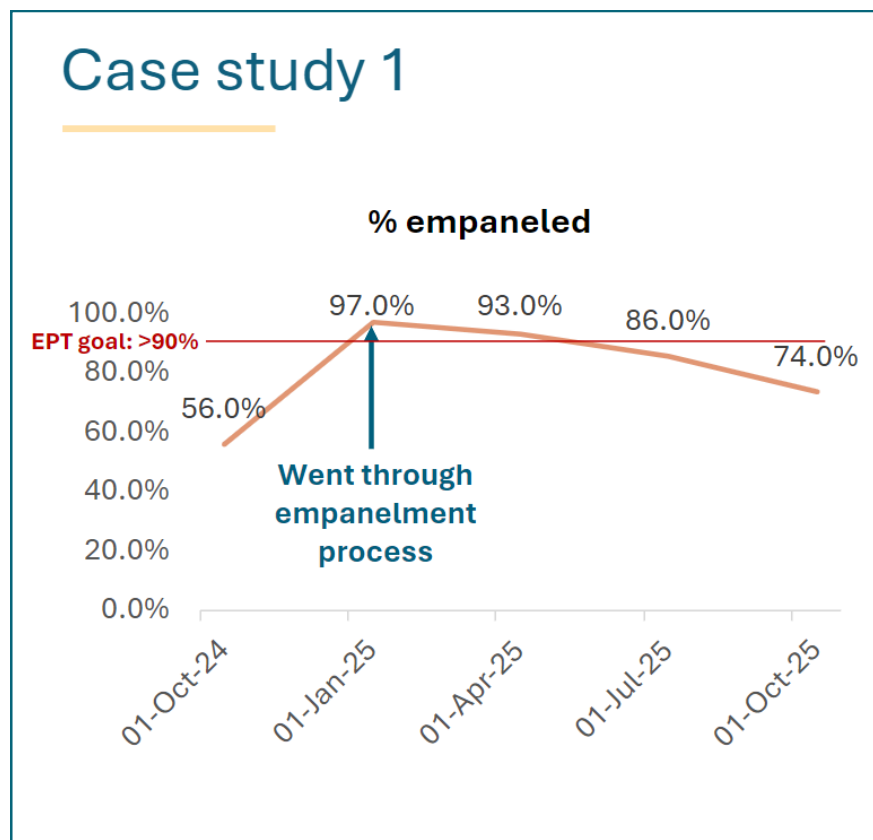
Activity 2: Interpreting and Acting on KPIs

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Directions: Discuss each case study. What do you think is going on? What might you do next?

Below is Blue Clinic's run chart for % empaneled for the first year of the EPT program.

- What do you think may be going on?
- What would you advise them to do next?



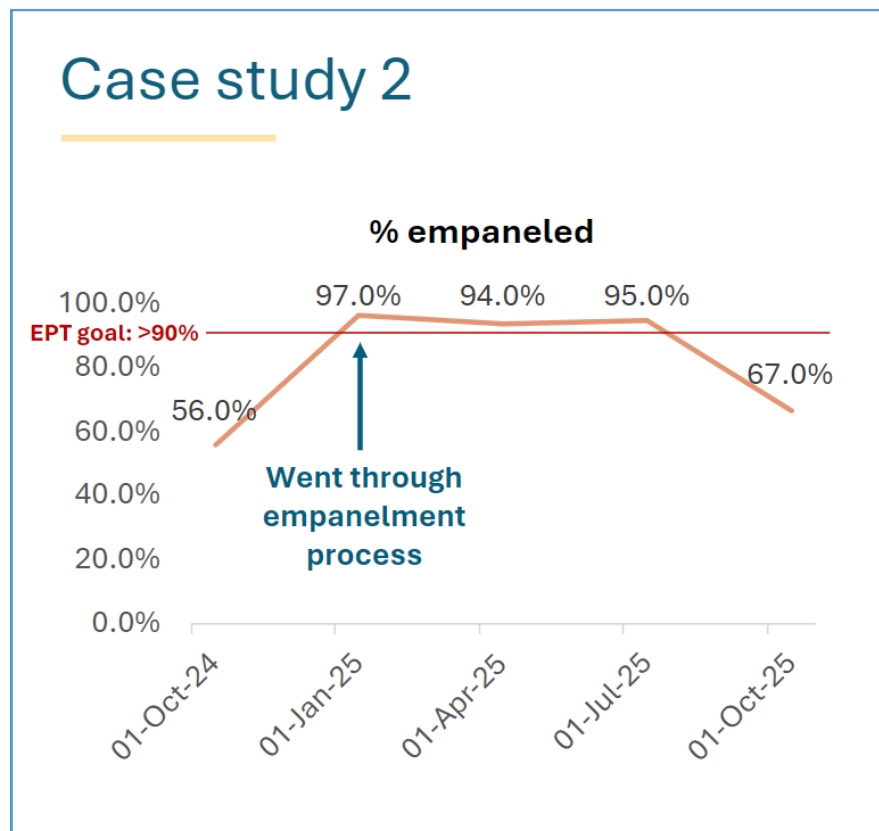
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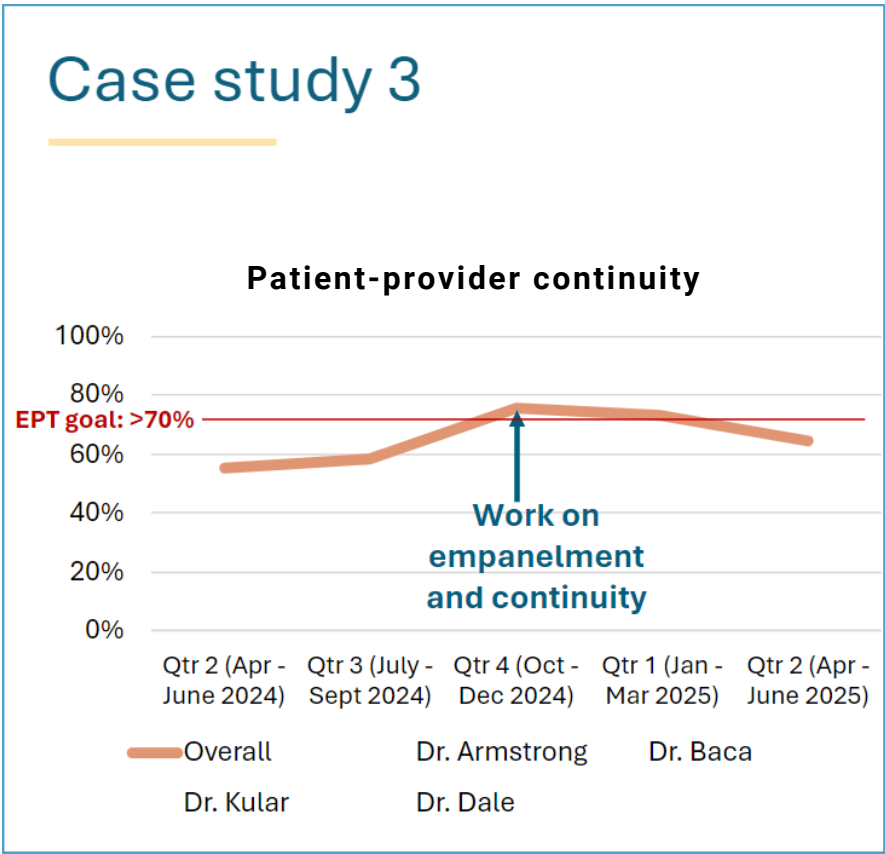


Activity 2: Interpreting and Acting on KPIs

Directions: Discuss each case study. What do you think is going on? What might you do next?

This is Blue Clinic’s run chart for patient-perspective continuity for the first year of the EPT program.

- What do you think may be going on?
- What would you advice them to do next?



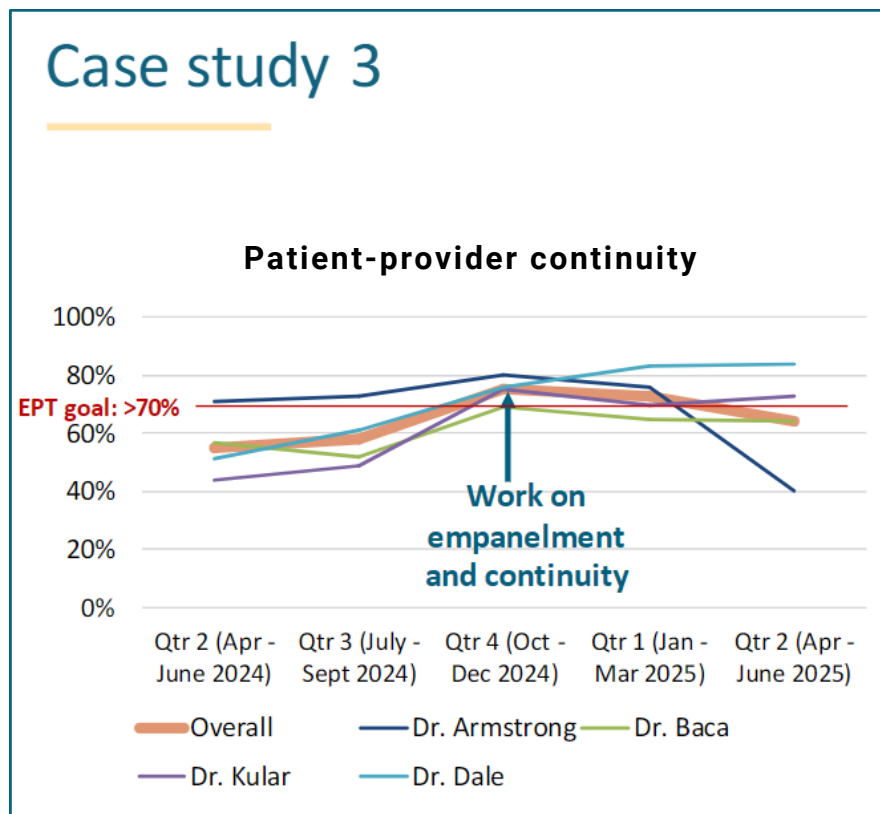
Activity 2: Interpreting and Acting on KPIs

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Directions: Discuss each case study. What do you think is going on? What might you do next?

When you drill down to the level of individual providers, this is what you see.

- What do you observe?
- What do you think may be going on?



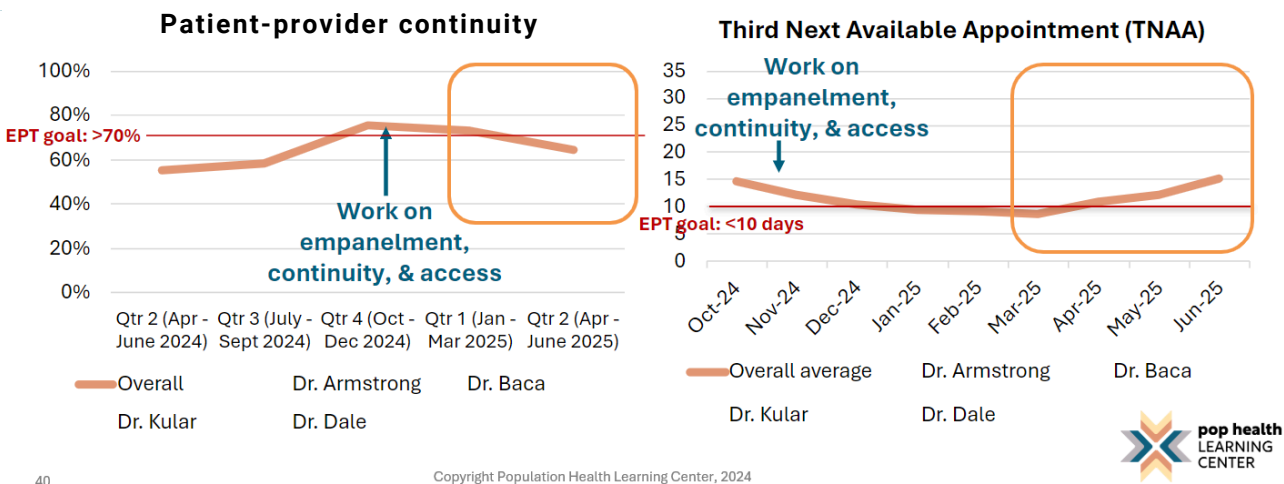
Activity 2: Interpreting and Acting on KPIs

Directions: Discuss each case study. What do you think is going on? What might you do next?

This is what we see we see when we look at continuity and access side by side.

- What do you observe?

Case study 3



Activity 2: Interpreting and Acting on KPIs

Directions: Discuss each case study. What do you think is going on? What might you do next?

This is what we see we see when we drill down by provider.

- What do you observe?

Case study 3

