



Access Track Session Two

February 2025
Continuing Education Information

Session Information

Training Title:

Learning Session 2: Access Track

Learning Outcomes

1. By the end of this session, learners will conclude which schedule management tactics work best for them to improve capacity utilization and access to care.
2. By the end of this session, learners will be able to evaluate and determine which strategies are most applicable to their site and service lines based on their demand & their supply to increase capacity utilization.
3. By the end of this session, learners will be able to design and trial a new schedule template to improve patient access and maintain goal continuity to care.
4. By the end of this session, learners will develop communication tactics to use with colleagues to engage them in schedule template changes to ensure adoption.

Description:

In Access Track Session 2, participants will dive into advanced schedule management strategies to enhance capacity utilization and access to care. This interactive session equips learners with the tools to critically evaluate their current scheduling practices and identify the most effective tactics tailored to their unique site demands and service lines.

Through practical exercises and collaborative discussions, this session provides a clear pathway for learners to create actionable changes that improve access to care while maintaining operational efficiency.

Contact Hours: 3.75

CEs: 3.75

CEUs: 0.4 CEUs



Coleman Associates is an IACET Accredited provider. You can receive CEUs as a participant in Coleman Associates' upcoming Access Track Session 2.

If you are interested in receiving CEUs, below are some essential details:

- This Access Track Session 2 will be worth 3.75 Credit Hours and 0.4 CEUs.
- To receive CEUs, the following criteria must be met:
 - Full Session Attendance
 - Completed Continuing Education Self-Assessment form that indicates the learner has met the learning outcomes (link given at the end of the Learning Session)
- **Minimum Technical Requirements:** Internet access, a web-enabled device with camera and microphone, Zoom, Google Chrome or Firefox.

Note: After a CEU-eligible event, if you meet the requirements for CEUs (see above), you will receive a certificate via email. Your privacy is important to Coleman Associates. To request a full copy of your records, please submit a written request to Melissa Stratman. A copy of our Privacy and Security Policy is available upon request.



JOINTLY ACCREDITED PROVIDER™
INTERPROFESSIONAL CONTINUING EDUCATION

Coleman Associates' Access Track Session 2 is eligible for continuing education (CE). The following are the CEs available for full participation in the training:

- 3.75 CME credits
- 3.75 CNE credits
- 3.75 CPE credits
- 3.75 ADA credits
- 3.75 ACE credits

In support of improving patient care, Coleman Associates is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



IPCE CREDIT™

This activity was planned by and for the healthcare team, and learners will receive 3.75 Interprofessional Continuing Education (IPCE) credits for learning and change.



As a Jointly Accredited Organization, Coleman Associates is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. Regulatory boards are the final authority on courses accepted for continuing education credit. Social workers completing this course receive 3.75 general continuing education credits.



Coleman Associates is an ADA CERP Recognized Provider. ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry. Concerns or complaints about a CE provider may be directed to the provider or to the Commission for Continuing Education Provider Recognition at CCEPR.ADA.org. Coleman Associates designates this activity for four continuing education credits.