

Helping with Addiction in Primary Care

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EM Consulting

Helping with Addiction in Primary Care



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Continuing Education Credit

Licensed Nursing Professionals

- This course meets the qualifications for **2.0 contact hours of continuing education credit** for nurses as required by the California Board of Registered Nursing, Provider #18090. The UCSF Center for Excellence in Primary Care is approved by the California Association of Marriage and Family Therapists (CAMFT) to sponsor continuing education for LMFTs, LCSWs, LPCCs, and/or LEPs. The UCSF Center for Excellence in Primary Care maintains responsibility for this program/course and its content.

Licensed Behavioral Health Providers

- This course meets the qualifications for **2.0 hours of continuing education credit** for LMFTs, LCSWs, LPCCs, and/or LEPs as required by the California Board of Behavioral Sciences, Provider #1032866. Any activities within the program that do not have instructional time are not offered for continuing education credit. Course completion certificates will be awarded upon completion of course evaluations. *Documentation must be retained by the Participant for a period of four years after the conclusion of this program.*

1

Check-in; poll

2

Addictive Disorders

3

Stigma, Bias, Judgment

4

Small Group Discussion

5

How can we help?

6

Practice



What About Us?



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Mentimeter

Have you (or are you) struggled/ing with an addictive disorder?

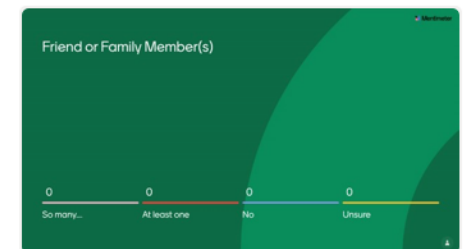


EM

Menti
addiction



Choose a slide to present



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Mentimeter

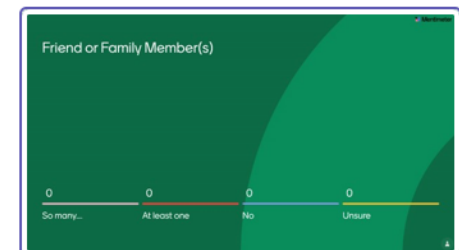
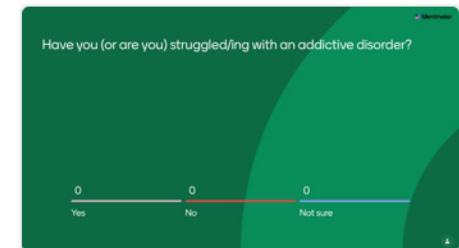


EM

Menti
addiction



Choose a slide to present



QUIZ

Which chronic disease
has the highest relapse rates?

A

Diabetes

C

Addiction

B

Asthma

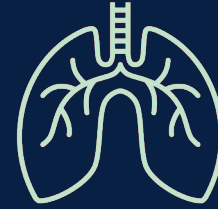
D

Hypertension





15-30%
Diabetes



50-70%
Asthma



40-60%
Addiction



50-70%
Hypertension





10%
Gaming



Work



3-5%
Food



6-14%
Internet



Shopping



3-4%
Sex



1-5%
Gambling



Exercise



1

Using more often and for longer than was intended.

3

A great deal of time is spent in activities necessary to use

2

Persistent desire or unsuccessful efforts to cut down or control use.

4

Craving, or a strong desire to use

Loss of control



5

Recurrent use resulting
in a failure to fulfill major
role obligations

7

Important social, occupational,
or recreational activities are
given up or reduced

6

Continued use despite having
persistent or recurrent social or
interpersonal problems

8

Recurrent use in
situations in which it is
physically hazardous

9

Continued use despite recurrent physical or psychological problems

Use in spite of consequences



10

Tolerance

11

Withdrawal

Bio-physio changes



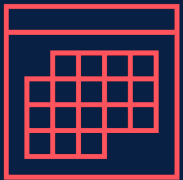
What is **not** here?



Type of
substance



Anger



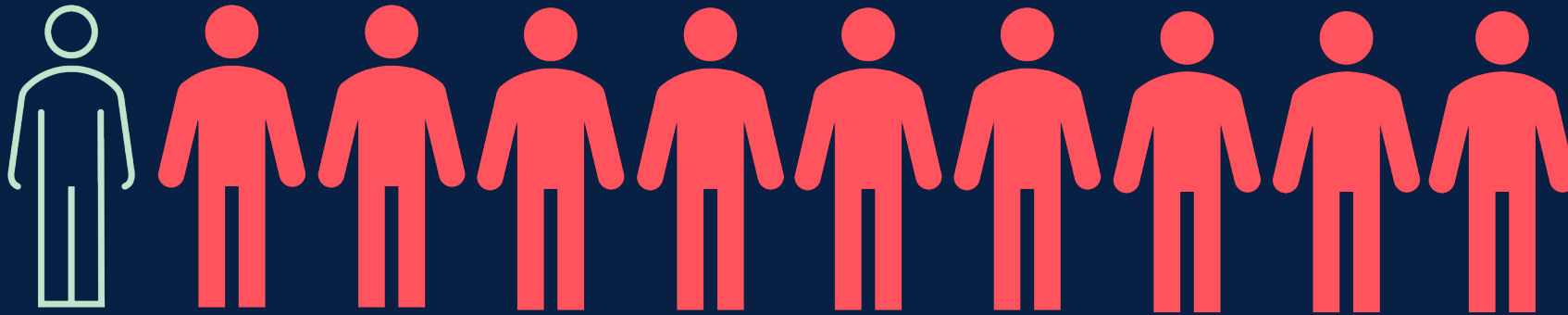
Frequency
of use



Law-breaking



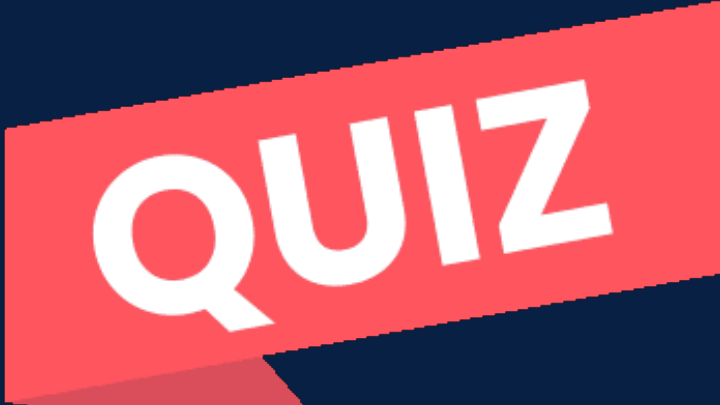
Less than **1 in 10** people who need
addiction treatment, *get it.*



This is much lower for people of color.

② Everything you do to help is SO IMPORTANT!





QUIZ

*Having lived experience
of an SUD makes people
more effective helpers...*



Stigma toward addictive disorders
is increasing

Cause & Choice



Stigma, judgment & bias
are harmful



Research on Stigma Harm



Medical
Conditions



Mental
Health



Substance Use
Disorders



SCREENING!





FEAR

*“You are going to die
if you keep using”*



PUNISHMENT

Jail, Prison,
Probation, CPS



SHAME

*“You need to think
about your kids now”*

Most of us have been conditioned to relate to
substance use in **STIGMATIZING** ways



High Utilizer

Street Drugs

Lying

Dirty UA

Addict

Tweaker

Crackhead

Non-compliant

Drug Seeking

Abuser



Judgment “leaking”



Tone & Body
Language



Scolding: What
did you expect?



Should, must, need to, have to...



Lack curiosity,
questions



Lack of friendliness,
warmth





Movies
& TV



Family



Culture &
Religion

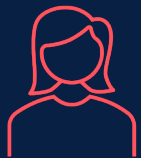


Peers

Where do our SUD biases **originate?**



School



Our
Experience



Magazines
& Books



Workplace



Let's chat!

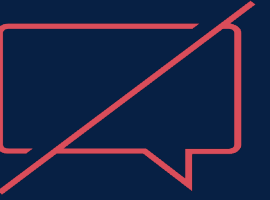
Share what you know
about your SUD
biases...what they are,
where they may have
come from, how you are
handling them...





What does **NOT** work for
you when others try to help
you make a change?





You need to tell him how you feel...

ADVICE

You were probably afraid about what he thought...

ASSUME

Have you thought of...

ADVICE

There's nothing to worry about...

REASSURE

You son didn't mean that – he does love you...

MEDIATE

At least you had your father for that long...

MINIMIZE

Every situation has a silver lining...

MEANING MAKING

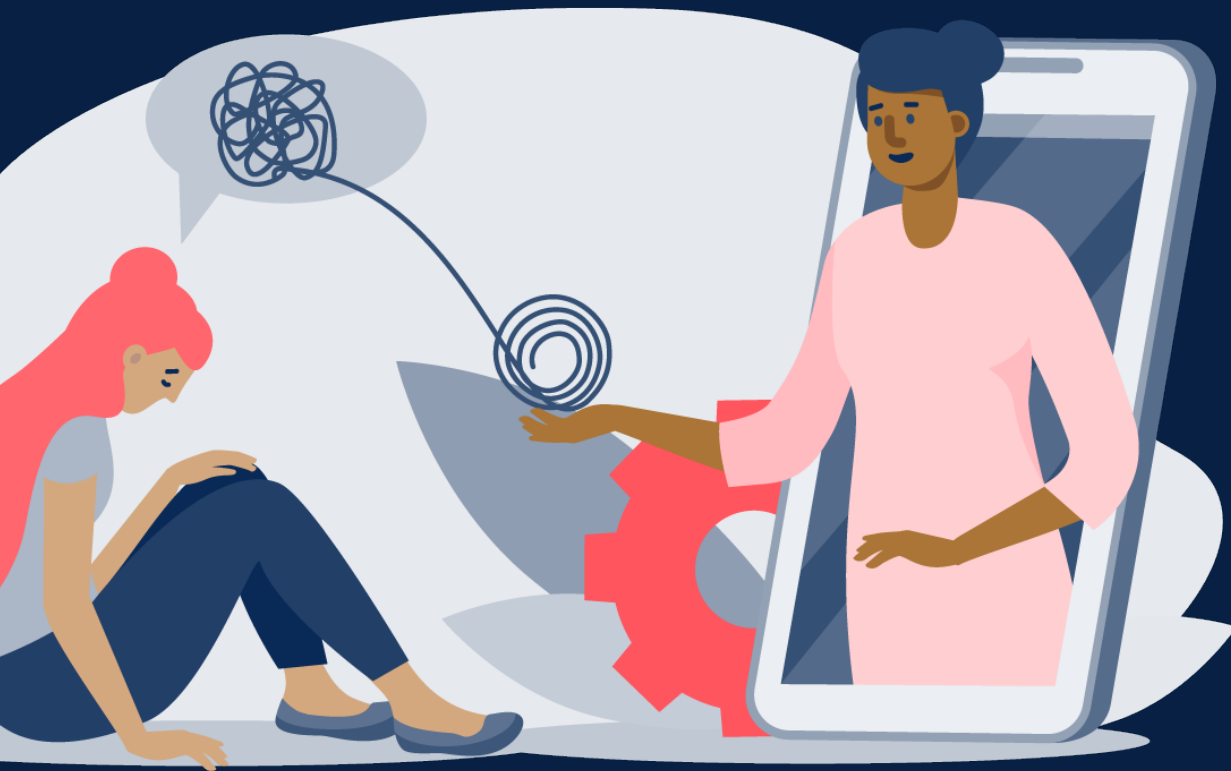
Well, what did you expect...

JUDGMENT



Empathy *is Healing*

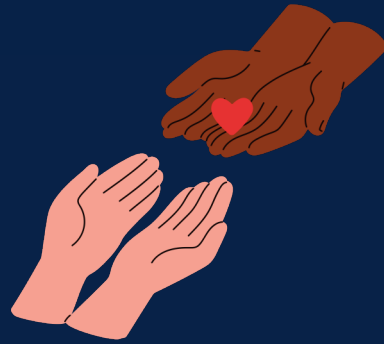




The foundation of
EVERY SINGLE
counseling approach,
theory, strategy or
philosophy is...

Empathy





Empathy



Judgment



Empathy Research



Medical
Conditions



Mental
Health



Substance Use
Disorders



IPV
Parenting
Public Health



How?



Empathy
**MUST BE
RECEIVED**
to be effective.





Communicating Empathy





Friendly Body
Language



Affirming
Strengths



Empathic
Reflection



Countering
Shame



Open Ended
Questions



Acknowledging
Feelings



Home Stance





Friendly Body
Language



Affirming
Strengths



Empathic
Reflection



Countering
Shame



Open Ended
Questions



Acknowledging
Feelings

Where are you strong?

What is more challenging?





Open Ended Questions:

Tell me more (about)...

How (did you/are you)...

What are your thoughts about...



Empathic Reflection:

I hear...

It sounds like...

You are...



Acknowledging Feelings



- 
- ✓ *Acknowledging feelings* communicates empathy for most people.
 - ✓ It demonstrates we are *not scared or distressed* by their feelings.
 - ✓ We don't have to be 'right' about the feeling

We don't need to “fix” feelings.



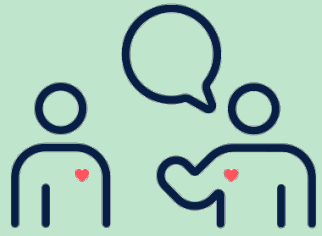
*I can hear
you are
feeling sad...*

*It sounds
like it was
frustrating
for you...*



*I can see
you are
hurt...*





Sharing: Something MILDLY troubling

Practicing:

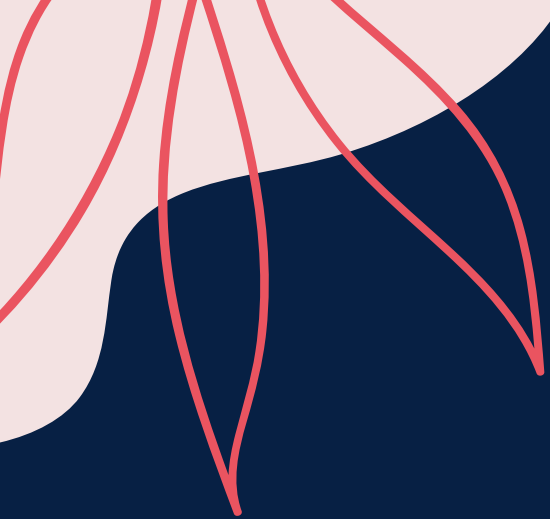
1. *Empathic Reflection of Feelings*
2. *An Open-Ended Question*



Countering Shame

Communicating
belonging, normal-ness,
human-ness





*It is so
common...*

*We all
sometimes...*

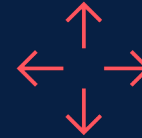
*Many
people are...*



Signs **boundaries** may be necessary, to feel empathy:



Giving advice
without someone
asking



Criticizing,
to get someone
to change



Doing things
for others that
we are **angry**
about



Telling others
what to do,
repeatedly



Arguing to get
them to change





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