

IPV Implementation Toolkit

Sample Process Measures Scorecard

Use this scorecard to track MCP-level performance quarterly and annually. Populate with actual data. Status indicators: ● Target Met (within 0pp) | ● Near Target (within 5pp) | ● Needs Attention (>5pp below target).

Domain	Metric	Level	Sample Target	Result	Status
Universal Education (CUES)	% of members receiving CUES approach	MCP	≥85%		
Screening	% perinatal members screened (network-wide)	MCP	≥85%		
Referral	% positive screens with documented referral linkage	MCP	≥95%		
Linkage	% referred successfully linked to service	MCP	≥70%*		
Follow-Up	% with follow-up documented within 30 days	MCP	≥80%		
Equity	Screening rate gap by race/ethnicity (pp gap)	MCP	≤5pp		
Privacy	Privacy/EOB incidents (Balancing)	MCP	0		
Workforce	% network sites with ≥80% staff CUES-trained	MCP	≥80%		
Workforce	% MCP staff CUES training complete	MCP	≥90%		
Partnerships	# contracted IPV CBO/provider partners	MCP	Baseline+		



A note from a survivor advocate:

“Those who avoid [or] delay care due to IPV will often start to seek care they should have been receiving. Sometimes no claims turn into more claims because care is being sought. It’s important to remember that an influx isn’t always negative. [An] influx of preventative care claims versus reactive care claims is important to flesh out.”