

IPV Implementation Toolkit

Maintaining Accountability

Accountability is key – Adapt this matrix to your plan's organizational structure. Update it annually and review at onboarding for new team members.

Sample RASCI Matrix for IPV Project Teams

Use the RASCI framework to formalize accountability across workstreams. R = Responsible, A = Accountable, S = Supportive, C = Consulted, I = Informed.

Workstream / Activity	R Responsible	A Accountable	S Supportive	C Consulted	I Informed
Program Strategy &	QI Lead	CMO/VP Quality	Legal, Compliance	DHCS Liaison, BH Lead	All Dept. Heads
Policy & Protocol	Clinical Lead	CMO	Legal, BH, SDoH Lead	Provider Advisory	Care Mgmt, IT
Provider Network Training	Provider Engagement	VP Provider Relations	Clinical Lead, QI Lead	BH Lead, CHW Nav.	Compliance, CM
Member Screening &	Care Mgmt Lead	VP Care Management	Clinical Lead, BH Lead	SDoH Lead, Legal	QI, Data/Analytics
Warm Referral & Care	Care Mgmt Lead	VP Care Management	CHW Nav., BH Lead	Provider Network, Legal	QI, Compliance
Data Collection & Reporting	Data/Analytics Lead	VP QI / CMO	IT, Compliance, Legal	DHCS, NCQA	All leads, Exec
Community Partnership	SDoH/CHW Nav.	VP Community Health	Care Mgmt, BH Lead	Legal, Provider Network	QI, Exec
Quality Monitoring &	QI Lead	VP Quality / CMO	Data/Analytics	DHCS Liaison, NCQA	Exec, Provider Network
Birthing Care Pathway	Maternal Health Lead	CMO	BH Lead, Care Mgmt	DHCS, OB/GYN Providers	QI, Data/Analytics

Case Study:



“Developing a cross-functional team with clear responsibilities, at the start of our project was a cornerstone of our success. It allowed us to integrate IPV response in our population health strategy, behavioral health teams, and perinatal encounters”
— Director of Population Health, Molina Health Plan